Outlook

Statutory consultation on changing our Wholesale Charging Rules and Charges Scheme Rules to promote greater water efficiency

From [redacted]
Date Tue 28/07/2026 14:13
To Charging <Charging@ofwat.gov.uk>
Cc Regulation <Regulation@portsmouthwater.co.uk>; [redacted]

External email >

Dear Ofwat charges team,
Thank you for the opportunity to comment on the proposes changes to the Wholesale Charging Rules and Charges Scheme Rules.

Portsmouth Water has begun the process of phasing out discounts for large users, to ensure that all our customers face the same incentive, at the margin, to reduce their consumption. We are therefore supportive of the changes to the Rules, that make clear that companies can take account of water efficiency and water scarcity in setting charges.

As we set out in our consultation response, we would also like to see wider focus on the incentives for water efficiency in the non-household market and would encourage Ofwat to consider this further.

Best regards,
[redacted]

[redacted] | Head of Economic Regulation
Portsmouth Water

Web: portsmouthwater.co.uk

Excellence | Integrity | Future Focus

Small changes make a big impact.
Please consider the environment before printing this email.

Registered Address
Portsmouth Water Ltd, Brockhampton Springs
West Street, Havant, England, PO9 1LG

Registered in England No. 2536455



RoSPA 2024 Order of Distinction Winner

This e-mail is intended only for the addressee named above. As this e-mail may contain confidential or privileged information if you are not, or suspect that you are not, the named addressee or the person responsible for delivering the message to the named addressee, please telephone us immediately. An e-mail reply to this address may be subject to monitoring for operational reasons or lawful business practices. Please note that we cannot guarantee that this message or any attachment is virus free or has not been intercepted and amended. The views of the author may not necessarily reflect those of the Company.

Registered Office: Portsmouth Water Ltd, West Street, Havant, Hampshire. PO9 1LG. Telephone (02392) 499888. Fax (02392) 453632. Registered in England No 2536455. VAT No. GB 615375835